

Experiment in The Netherlands



How it started



Legal protection diminished by changed routines of public administration.

Two major issues:

It is impossible to study and judge the decision rules made by human servants.

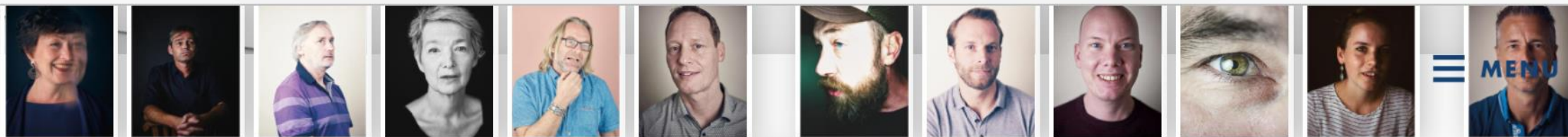
In NL the sharing of information between agencies in chains makes it impossible to repair unlawful decisions.



DUO student finance:

We have all the decision rules
available for research!





Ministeries
maken beleid



Tweede kamer



Het volk stemt



De burger

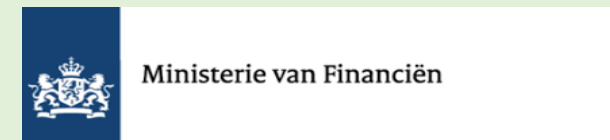


4 yrs and 2 major scandals later....

Funded by the
Ministry of
Internal Affairs



Radboud University



Goal:

Interdisciplinary working method to examine /

judge algorithms used for automated execution of legislation by govt.

3 pair of glasses:

Quality of rules and design of the system seen from **peer** system level bureaucrats.

Lawful implementation and compliance with the administrative law principles / right to good administration observed by **legal experts**.

Risks on unlawful execution of legislation (and spending public funds) in relation to accountability obligations studied by (IT) **auditors**.



Goals:



Putting the spotlights on pre programmed algorithms instead of learning algorithms.

Approach

Bottom up (experts first, management later)

Short term (5 months) (Parkinsons'law)

All results are results



Approach

Research group

Foucs group

Scientific guidance
committee

DPA, Audit Board, mr.
Widlak, Dutch
Radiocommunications
Authority, Independant
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Administrative Law

Professors Bovens,
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Approach



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2 folded result

- Guidance for public administration on what is needed and expected re automated execution of legislation (ex ante requirements)
- Working method to audit the result (ex post requirements)



Open and accessible for students:

- Leiden University
- Vu Amsterdam
- Radboud University



4 Building days &



1 hour online meeting every 2 weeks

Vlog instead of reading material for committees

A lot of help from the public administration itself

Building day







The screen displays a complex software interface with the following elements:

- Top Bar:** Three small video thumbnails showing participants in a meeting.
- Left Panel:** A vertical list of items, possibly a task list or project overview.
- Central Panel:** A table with multiple columns and rows of data, some cells highlighted in orange.
- Right Panel:** A text-heavy area with a list of items, possibly a detailed view of a selected item.
- Bottom:** A navigation bar with several icons and a red circular indicator.



Our design: three main perspectives



The algorithm itself: what are the decision rules, how are they made and with which resources (data)? Main question: how are the automated decisions made?



The humans who make the algorithms: what routines do they follow, how do they cooperate? Main question: how is the algorithm made?



The observers (the research group): what do we want to know and why? Main question: how is the working method made?

Our design: 3 X 3



Lesson:

- Too difficult to grasp the first perspective without knowledge of perspective 2.
- Auditors are too busy in first quarter of the year.
- Difficult to understand each other.
- Difficult to understand the organisation of the public administration.
- It's impossible to actively study the automated decision making in limited time and resources, even for experts.
- It's almost impossible for public administration to find necessary documents.
- We have to make a shift to show and tell



The good news: some understanding on the process and translation moments

executed
Law
/other
legislatio
n/formal
policy
/principl
es of
good
administ
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Informal
policy

analysis

Func
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design

rules

Fine
tuning
of
rules

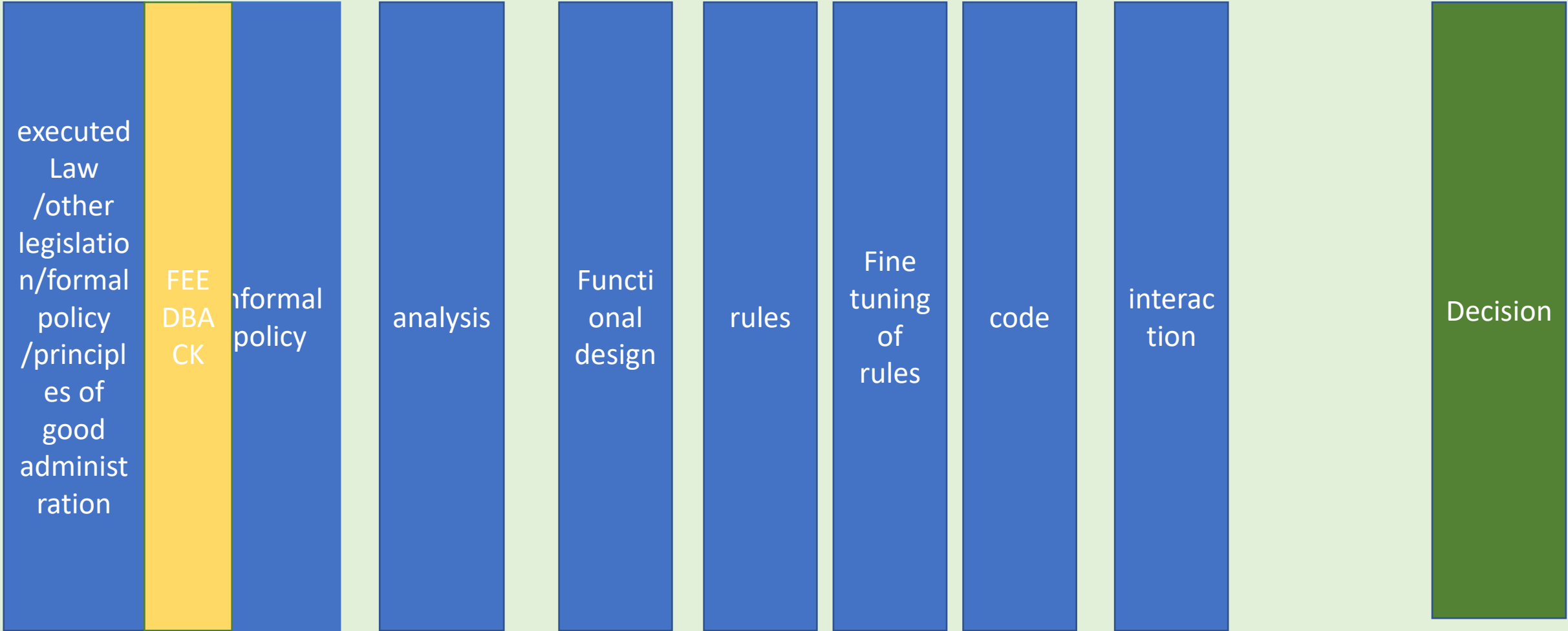
code

interac
tion

Decision







executed
Law
/other
legislatio
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policy
/principl
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good
administ
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FEE
DBA
CK

informal
policy

analysis

Func
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design

rules

Fine
tuning
of
rules

code

interac
tion

Decision

Rules
and
data

Selectio
n rules

Not easy

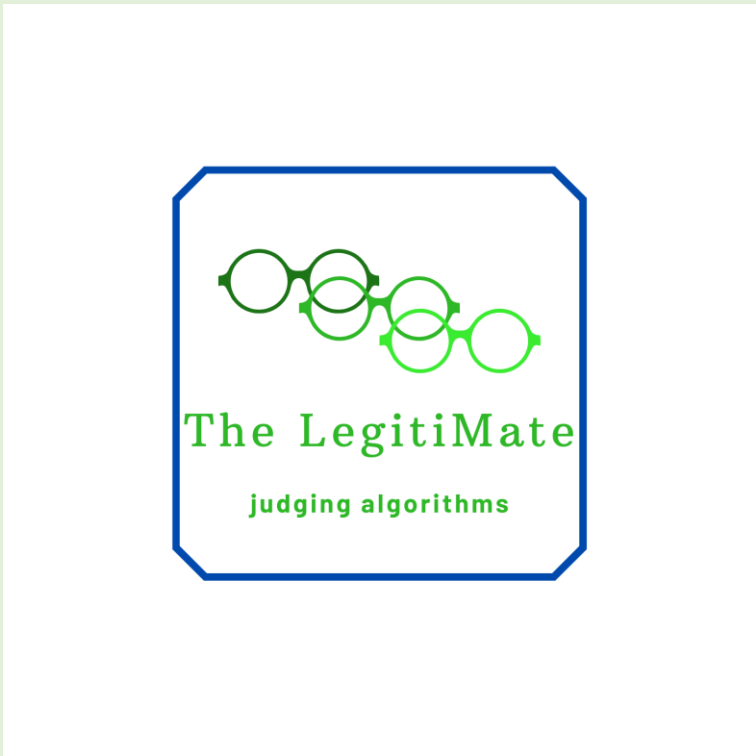
Easy cases:
automated

Selecti
on
rules

Still not
easy:
humans +

Easy cases:
automated

Decision
+
Executio
n



Where are we now?

Inspiration: visitation committees

Ready to use our method on another volunteer (Social insurance legislation)

Planning to adjust the method and observe other experts proof using it on another volunteer (4th Building Day)

Result: a method & a community & better understanding





We keep you posted via:

<https://automatedadministrativedecisionsandthelaw.wordpress.com/>

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La c(AI)xa de musica infinita in Palau de la Musica Catalana by Monica Rikic